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The Premier Hosted Exchange 2003 Service.

Business-Strength Email. *People-Centric Performance.*

You Want Secure, Reliable & Cost-Effective eMail. We Deliver.

To maintain your competitive edge and help increase profitibility, growing businesses like yours need to minimize costs while maximizing productivity. The Thoughtbus.com™ Hosted Microsoft® Exchange® 2003 service gives you the best of both worlds by providing enterprise-class collaboration and communication tools without the high costs associated with implementation and maintenance of in-house systems.

And because you are selecting Microsoft products and experienced professionals, you can be assured your business email will be reliable and secure so you can focus on what's most important — your customers.

Benefits of Thoughtbus.com Hosted Microsoft Exchange 2003

For the low price of $9.95 per month per user, Thoughtbus.com delivers all the features and benefits of Microsoft Outlook and Exchange 2003, unlimited technical support and the peace of mind to know your data is safe and secure. And for an additional $1.95 per month per user, you can have the easy and flexible intranet capabilities of Windows SharePoint Services.

- Guaranteed availability with 24/7 monitoring of systems and a 99.9% Service Level Agreement.

- Eliminate high software and infrastructure investments associated with in-house management of email/collaboration applications.

- With low start-up costs and rapid implementation, you can become more productive, faster.

- Built and maintained by deeply knowledgeable Microsoft experts.

- Free up your IT Staff to focus on other critical applications.

- Simplify planning with predictable monthly costs.

- BlackBerry, Treo, PocketPC, and SmartPhone connectivity increase your organization's agility.

- Greater security, reliability, and availability because your data is located at a Tier 1 hosting facility.

The tools you know at a cost you'll love.

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Getting Started is Easy - Sign up for a 30 Day Trial at www.Thoughtbus.com

Thoughtbus Features

Go to www.Thoughtbus.com for more detailed information

Full Microsoft Outlook and Exchange 2003 Functionality

- All customers are provided a free Outlook 2003 CD to install (shipping and handling cost is extra)
- Full Exchange/Outlook functionality, including Email, Calendaring, Contact Mgmt, Task Mgmt, and more
- Set permissions for access to email accounts (allow assistants to view/edit calendar, etc)
- Have unlimited Public Folders and Distribution Lists
- Supports large attachments
- Choose your address format for inbound email: "Name@Company.com" or "Name@Thoughtbus.com"
- Outlook 2003 supports POP3 & IMAP4 to let you access all your other email accounts from one client

Anti-Virus and Spam Control

- Virus/worm control for emails sent to/from the Internet and within the organization
- Robust SPAM control through multiple, high-quality DNS Block Lists against known SPAM senders, as well as SPAM URL Block Lists (SURBL's)
- Aggressive client-side SPAM control via Outlook 2003's sophisticated Junk E-mail Filter
- For mailboxes being aggressively targeted by spammers, Thoughtbus's Ultimate Anti-Spam Protector is available ($)

Multiple Desktop Client and Web Accessibility

- Outlook 97/98 / 2000 / XP / 2003 / Outlook Express
- Outlook Web Access (OWA) for access to Outlook features from anywhere
- We provide a VPN client installation utility to support Windows 98, ME, NT 4.0, Windows 2000 & XP
- Entourage 2004 and Outlook 2001 for Macintosh
- Ximian (Novell) Evolution for Linux

Intuitive, Web-Based Account Administration

- Easily manage Thoughtbus user accounts
- Add Unlimited E-Mail Aliases
- Quickly add users & increase disk-space ($)
- Create Company-wide Distribution Lists and Contacts

Your Intranet on Windows SharePoint Services (optional)

- URL for your intranet site: "https://<YourCompany>.Thoughtbus.com"
- SSL support for end-to-end data encryption
- Easy document management with 'check-out/in'
- Deep integration with Office 2003, including Outlook 2003; instant intranet pages for meetings, and more
- Flexible content support for Discussions, Contacts, Tasks, Calendars, Issues, Custom Lists, and more
- Built-in intranet site search support
- Accessible via any frames-capable web browser

Service Level Agreement (SLA)

- Committed SLA with 99.9% guaranteed availability
- View SLA online at www.Thoughtbus.com

Disk Space

- 200MB per User Mailbox
- 10MB for Public Folders per Exchange user
- 10MB for Website per SharePoint user
- Additional Disk Space available at low prices

Unlimited Live and Online Technical Support

- Unlimited, Toll-free Live Technical Support from 8am to 8pm ET, Monday - Friday
- Unlimited Technical Support via email for all users with 1 hr response guarantee from 8am to 8pm ET, M-F. (Responses to after-hours emails as available.)
- Online Knowledgebase

Wireless Options

- Full support for mailbox synchronization to your BlackBerry via BlackBerry Enterprise Server 4.1 ($)
- Pylon Anywhere provides mailbox synchronization to your Treo 600, 650, 680 and 700p ($)
- GoodLink 4.9 for synchronization with Treo-600/650/680/700p/700w/PocketPC/SmartPhone ($)
- Exchange ActiveSync of email/calendar/contacts for PocketPC 2003 & 5.0 and Microsoft SmartPhone
- POP3 and IMAP access to capable cellphones
- Outlook Mobile Access: WAP 2.0 enabled cellphones

Thoughtbus anti-virus and worm protection is powerful assurance that you are safe from infected emails and costly downtime.

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Proven Technology You Can Trust

Your data and business communications systems are critical to your business. The Thoughtbus team is a highly skilled and experienced group ready to provide world-class support and service. Thoughtbus staff have been recognized as Microsoft product experts for over 10 years, and specifically have been implementing and supporting large-scale Microsoft Exchange and Outlook systems since the original product's release 9 years ago.

As a Microsoft Certified Partner, Thoughtbus staff has had to undergo rigorous Microsoft training and testing. Thoughtbus also has a signed Microsoft Services Provider License agreement (SPLA).

Hosting Infrastructure

Data Center	Time Warner Telecom – Albany, New York
Internet Connection	Dual OC-12 Connection to Time Warner Telecom SONET Network, with 9 Internet Peering Gateways throughout the United States.
Servers	IBM eSeries xServers
Data Storage	IBM EXP series drive enclosures
Backup System	Veritas BackupExec with LTO Autoloader
Routers	Cisco 2600 Series XM
Switches	Cisco Catalyst
Firewall	Cisco IOS Firewall and Microsoft ISA Server
Antivirus Software	All: Symantec AntiVirus. SMTP Servers: GFi MailSecurity. Mailbox Servers: CA eTrust Antivirus.
Anti-Spam	Commtouch Enterprise Gateway, high-quality DNS Block Lists & SURBL's, and Outlook 2003 Junk E-mail Filter
Intrusion Detection	Microsoft Internet Security and Acceleration (ISA) Server
System Monitoring	24/7 automated hardware/network/software monitoring with issue notification to Nomia personnel, using IBM Director and ipMonitor.
Data Backup Frequency	Weekly Full Backup with off-site storage/ Daily Differential Backup
Exchange Customer Mailbox Administration	Abridean Provisor

Secure. Reliable. Trusted. That's not just talk — we back it up with a 99.9% SLA.

Microsoft®
C E R T I F I E D
Partner

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Low monthly costs and rapid set-up of Thoughtbus Hosted Exchange 2003 enables you to quickly begin reaping the benefits of an enterprise-class email and collaboration solution.

Thoughtbus Pricing Summary for Hosted Microsoft Exchange 2003

Thoughtbus Pricing for Hosted Microsoft Exchange 2003	One-Time Charge	Monthly Fee per user
Hosting & License Fee (Includes 200MB for mailbox and 10MB for Public Folders per user) (for 2 or more people)	none	$9.95
Ultimate Anti-Spam Protector (for all Thoughtbus users in organization)	none	$1.00
BlackBerry® Enterprise Server 4.1 (Per BlackBerry)	$39.95	$9.95
Pylon Anywhere 6.x for Treo 600, 650, 680 & 700p synchronization (Per Treo)	$39.95	$9.95
GoodLink 4.9 for Treo 600, 650,680, 700p, 700w, PocketPC & Smartphone 2003 (Per PDA)	$39.95	$14.95
Additional 100MB of storage space for mailbox		$4.95
Additional 100MB of storage space for Public Folders		$6.95
Outlook 2003 Software Shipping and Handling (Software is free while user is subscribed to Thoughtbus Hosted Exchange svc)	$13.95	
Access to complete Mailbox Backup with restore of data for one week (any backup date from the previous 4 weeks)	$19.95	
Migration of existing PST file, Lotus Domino R5 mailbox, or Exchange Server mailbox during implementation, if needed; up to 200 MB per mailbox	$19.95	
Hosted Windows SharePoint Services:	One-Time Charge	Monthly Fee per user
Windows SharePoint Services Hosting & License Fee for Exchange users	none	$1.95
Windows SharePoint Services Hosting & License Fee for other users	none	$3.95
Additional 100MB of storage space for SharePoint intranet website		$5.95
Access to complete SharePoint Website Backup with restore of data for one week (any backup date from the previous 4 weeks)	$29.95	

We Want to Hear From You!

Contact us for more information or to sign up for our free 30-day trial. We are confident that once you try our service, you'll want to stay.

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